

General Terms and Conditions

These Booking Conditions are valid for all Ventre's Adventures tours departing after January 1, 2019, and are subject to change with out without notice. The most current Booking Conditions at the time of your departure will apply.

What's included in the price?

- Program Price
- \$500 non-refundable deposit
- Round-trip airfare
- World Nomad Insurance
- Accommodations in hotels with bathrooms
- A Tour Director available 24 hours a day when you arrive until you depart.
- Breakfast daily (lunch and dinner differ on location)
- Sightseeing tours and excursions led by licensed local guides
- Airport transfers
- Transportation to all included activities
- Entrance fees as specified
- Cruises, trains, or ferries as specified
- Photographer

The above apply to all tours unless otherwise noted on the tour itinerary.

What's not included in the price?

- Optional excursions
- Some lunches and dinners (vary on location)
- Transportation to free-time activities
- Customary gratuities (for bus drivers and local guides)
- Porterage
- Any applicable baggage-handling fees imposed by the airlines

- Expenses caused by airline rescheduling, cancellations, or delays caused by the airlines, bad weather, or events beyond Ventre's Adventures' control.
- Passport, visa, and reciprocity fees.

Enrollment

All Enrollment Forms must be received by Ventre's Adventures 200 days prior to departure. Travelers should provide complete first, middle, and last names, and dates of birth as they will appear on their passports.

Name Correction

Any corrections to match passport names made after 200 days prior to departure require that we change the flight reservation, resulting in a \$200 minimum fee per airline up to the cost of a new published fare ticket. This may also result in a different flight itinerary from the entire group. Travelers who have not yet applied for a passport should provide their full name and date of birth as they appear on their birth certificate.

How to Enroll

Online:
ventresadventures.com/venturesouthafrica

Waitlist

Upon discretion of the Tour Director, a waitlist may be offered for full tours. The \$500 non-refundable deposit is required for waitlist enrollments. If space becomes available on the tour and the applicant chooses to enroll, the payment plan and

cancellation policies apply immediately. If space is not available 30 days prior to departure of if the applicant cancels from the waitlist, the \$500 will be refunded.

Adult Enrollment

We welcome adults (those age 20 and older) on tour. The price will increase from the student program price due to rooming situations.

Late Enrollment

If a traveler enrolls 199 days or fewer prior to departure, he or she is considered a late enrollment. Half of the payment is needed at the time of enrollment, including a non-refundable \$150 late enrollment fee. The traveler will be placed on a waiting list while we check availability.

If we are unable to place the traveler on a tour, the enrollment request will be canceled, and the traveler will receive a full refund.

Passport And Visas

Each traveler must obtain a passport and any applicable visas or other travel documents prior to departure. For certain tours, we will need passport information 200 days prior to departure. If a traveler is unable to obtain these travel documents, the standard cancellation policy will apply. Please be sure that passports are valid for at least 6 months after the tour ends. Non- US citizens will need to contact the embassy or consulate of their destination countries to ensure they meet specific entry requirements.

Travel Protection

Travelers can help protect their investment from the unexpected with the offered protection plan. Travelers can choose to protect their flights with optional flight insurance offered by the airline.

Flight Information

Which airlines are used?: Ventre's Adventures reserves seats with major airlines including: Aer Lingus, Air Canada, Air France, Air New Zealand, Alitalia, American, British Airways, Copa Airlines, Delta, Iberia, Icelandair, KLM, Lan Airlines, Lufthansa, Qantas, South African Airways, Swiss, United, and other US and international carriers. Upgrades, stopovers, or the accrual of frequent flier miles are not allowed.

Do I have to travel on all legs of my flight itinerary?

You must travel on all legs of your itinerary. If you do not travel on a portion of your flights, the remaining portions will be canceled. You will be responsible for purchasing a new ticket as well as for any service fees charged by the airlines.

What happens if my flight is delayed?

Ventre's Adventures is not responsible for airline schedule changes or mechanical, weather, or capacity-related delays.

Rooming

Ventre's Adventures handles final rooming assignments for all travelers.

How are students roomed?

Students will room in doubles, triples, or quads with others of the same sex from the entire tour group. This means that students from different schools may room together.

How are adults roomed?

Adults are placed in twin accommodations, which can sometimes result in an increase in program price. Adults can request a single room, but will be responsible for the increase in program price.

Miscellaneous

What happens if Ventre's Adventures has to cancel or modify a tour?

Ventre's Adventures retains the right to cancel, modify, or delay the tour as a result of unforeseeable events that are beyond Ventre's Adventures' reasonable control, including but not limited to: acts of God, war (whether declared or undeclared), terrorist activities or threats of terrorist activities, instability in a destination country, incidents of violence, public health issues or quarantine or threats of public health issues, substantial currency fluctuations, strikes, government restrictions, fire or severe weather conditions, or any other reason that makes it impossible or commercially unreasonable in the sole opinion of Ventre's Adventures to conduct the tour as originally contracted. If Ventre's Adventures cancels the tour for any such reason, travelers will receive a full refund except any non-refundable fees.

What about lost belongings?

Ventre's Adventures is not responsible for the loss of passports, airline tickets, or other documents, or loss of or damage to luggage or any other belongings. In the case of a lost passport or visa, the traveler is responsible for all fees and payments including but not limited to: transportation, accommodation, and paperwork, and will be billed accordingly.

What about food allergies?

We recognize that some travelers have severe food allergies. We will do our best to ensure that our vendors are informed of the situation, but we cannot guarantee that all requests will be accommodated. Travelers are responsible for making their own arrangements for all in-flight meals.

What about vaccinations?

Ventre's Adventures follows the guidelines set forth by the Center for Disease Control. All travelers must comply with the mandatory vaccination requests set forth by the Center for Disease Control. Failure to do so and/or provide documentation of vaccinations will result in cancellation of the traveler in accordance with the cancellation policy. All fees will be applied.

What items are prohibited from the tour?

For the safety and wellbeing of all travelers, no firearms or any other weapons are permitted on tour except as required by law.

Payment Plan Terms and Conditions

Should you choose the automatic or manual payment plan, the following Terms and Conditions apply.

Automatic Payment Plan

Travelers must select a payment method from an appropriate card as stated on the website.

Travelers must provide billing information, and pay the tour's \$500 nonrefundable deposit before the plan is activated.

Due to weekends and holidays, Ventre's Adventures reserves the right to debit the

travelers' account up to three days after the scheduled date.

All additional items not included in the Automatic Payment Plan will be due at the time of service.

A non-refundable fee of \$40 will be assessed each time a payment is returned or declined. Ventre's Adventures reserves the right to withdraw travelers from the trip for returns or declines in two consecutive payments. The cancellation policy will apply.

A \$10 processing fee will apply to each monthly payment, and is included in the program price.

Manual Payment Plan

Travelers may choose to enroll in the manual payment plan by contacting Kristy Ventre. Based on the date of enrollment, travelers will be invoiced up to three payments after the \$500 deposit is paid upon enrollment. The first payment of \$750 is due 30 days after enrollment. The second payment of \$1500 is due 90 days after enrollment. The remaining balance is due 200 days prior to departure.

A late fee of \$95 dollars will be assessed for any missed payment. All late fees are non-refundable.

Travelers can select a payment method from an appropriate card as stated on the website.

Travelers are responsible for making on-time payments even if an invoice is not received.

All payment due dates refer to the dates by which each payment must be received by Ventre's Adventures via Venmo.

Ventre's Adventures reserves the right to cancel the traveler's reservation if any payment is past due by 30 days. The cancellation policy will apply.

Cancellation Policy

The cancellation policies outlined below take into consideration the costs Ventre's Adventures incurs long before the groups depart. Notice of cancellation from a Ventre's Adventures tour will only be accepted by the traveler's legal guardian. The date of cancellation will be determined by the date on which Ventre's Adventures receives notice.

Standard Cancellation Policy

180 days or more prior to departure: full refund except the \$500 non-refundable deposit, all non-refundable fees including flights, and a \$200 cancellation fee.

179 to 110 days to departure: full refund except the \$500 non-refundable deposit, all non-refundable fees including flights, and a \$400

109- 45 days prior to departure: full refund except the \$500 non-refundable deposit, all non-refundable fees including flights, and 50% of the program price

44 days or less prior to departure: no refund will be issued.

WHEN YOU ENROLL ON YOUR TOUR

You agree to EF's Rules of the Road, which can also be found on your personalized website. If you do not conform to these regulations or any specific rules set by your Group Leader, you risk dismissal from the tour, returning home at your expense with no refund for the missed tour portion. Decisions regarding tour dismissal are up to EF and/or your Group Leader.

All travelers must adhere to the following regulations while on tour:

1. All scheduled activities are obligatory. If you are sick or have a physical ailment that might prevent you from participating in an activity, you must tell the Group Leader, who should notify the Tour Director.
2. If you want to visit friends or relatives in a destination country, your Group Leader must be told before the tour begins. Please complete the Tour Leave Form, found under Forms and Resources on the Help Center (eftours.com/help-center), to receive permission for the visits. You must then give the form to your Tour Director upon arrival.
3. You are expected to respect the nightly curfew that your Group Leader may set for your own safety and security. Room checks will be conducted at the Group Leader's discretion. Visitors or group members of the opposite sex are not permitted in your room.
4. Smoking is not allowed on buses, during meals, in hotel rooms, or in any other shared, enclosed space.
5. Hitchhiking and the driving or renting of any motor vehicle is strictly forbidden for all travelers.
6. You are required to pay for any phone calls or incidental personal expenses incurred at hotels. These will be payable the evening before departure at each hotel.
7. Travelers under the age of 18 may not consume alcohol on tour. Travelers over the age of 18 (or older, if local laws require) may consume beer or wine in moderation. The consumption of hard liquor is strictly forbidden. Group Leaders and/or parents may prohibit all alcohol consumption at their discretion. Excessive drinking by any traveler will not be tolerated and will result in dismissal from tour at the traveler's own expense.
8. Illegal activities will not be tolerated and are punishable by immediate dismissal from the tour. If you are involved in any illegal activities, all costs to return home are at your own expense. If the local authorities are involved, you will be subject to the laws of the country you are visiting.
9. Payment for damage done to hotel rooms or to buses is your responsibility. If you notice any damage upon arrival at a hotel, you should notify the Tour Director immediately.